

Name

System Administrator

Technical specialist, experienced in higher education, non-profit and commercial venues. Strengths in synthesis and communication of technical data, and ability to collaborate with all stakeholders. Excels in analysis and attention to detail, diagnosis and resolution of hardware and software problems. Recipient of awards for outstanding client support.

Technical skills:

- *Virtualization and Cloud Computing:* VMWare vCenter Server, vSphere Client, vSphere Web Client, ESXi hosts, P2V, Virtual Machines, Hyper-v, Fusion, Windows Server 2012 R2, 2008 R2, 2003, 2000, Windows 7, 8.1, & 10, Mac OS X, 9.0, 8.0, and LINUX & UNIX
- *Applications :* Active Directory, Group Policy, MS Office, Adobe suite, Server Management, Remote Desktop, Remote Desktop Connection Manager, Dell Remote Control Switch Software, Backup & Recovery software, SCCM, DiskPart, Exceed, MS SQL, SSH, Putty, Filezilla, WinSCP
- *Security :* Sonic Wall(Firewall), Windows Firewall, IPSec, VPN, tunnel, Bridge,
- *Protocols:* TCP/IP, UDP,ICMP, IPX/SPX, SNMP, DLC, AppleTalk protocols, FTP, Telnet, SMTP, POP3, HTTP, DNS, WINS, IIS, APACHE, and DHCP
- *Hardware:* Dell PowerEdge Server, SCSI & SAS drives, RAID, Load Balancers F5 LTM
- *Network:* Wired and Wireless (Ethernet/Wi-Fi), routers, switches, LAN, WAN
- *Printers & Copiers:* Local, Networked, Wireless Print Servers, HP Industrial Printers, DesignJet, Xerox DocuTech, Xerox DocuColor
- *Databases:* SQL Server and Logic Application, File Maker Pro

PROFESSIONAL EXPERIENCE

UNIVERSITY OF CALIFORNIA, Berkeley	Berkeley, CA	2000 – Present
System Administrator III , Department	(2008-Present)	
Programmer Analyst II , Department	(2005-2008)	
Programmer Analyst I , Department	(2000-2005)	

- Ensure faculty, staff, and students 24/7 day-to-day access to their research computing needs. Maintained a 100% uptime for all department computing needs.
- Ensure computing servers are always up and available by maintaining and upgrading the department Load Balancers.
- Planned and executed an extremely complex VMWare Server rollout used for Big Data research computation and accessing files in the Cloud.
- Managed Identification Management Software for user access to central campus devices by administering Active Directory System
- To bring up new systems with minimal effort and without users' downtime, created GHOST Images of workstations to streamline department deployment.

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PROFESSIONAL EXPERIENCE (cont.)

XYZ COMPANY Information Systems Specialist	San Francisco, CA	1999 – 2000
XXXXYY COMPANY Information Systems Coordinator	San Francisco, CA	1998-1999

EDUCATION

Masters of Science, Engineering	University	City, State
Bachelor of Science, Biology	College	City, State

PROFESSIONAL DEVELOPMENT

UNIX System Administration	UC Extension
Business Data Processing	UC Extension